

# CAN YOU HELP NIGHTINGALE HOUSE WITH THEIR NEW INPATIENT UNIT?

**We're completely transforming our Inpatient Unit – and the build phase is almost finished. Now, we need to buy the new items of specialist equipment, furniture and fittings that will create a modern, clinically excellent care facility for our community, while keeping the warm, homely feel our patients and families love so much.**

Our nursing team have looked at what we need to give our patients the very best quality of care – balanced with a reasonable cost our charity can afford. The rule we've applied is – if something is perfectly fine, we'll keep it and bring it into the new unit. But where we need to buy brand new, we'll make sure we buy good-quality, practical and attractive items that will make our patients and their families feel welcomed and special.

Here are some of the important items we need to buy – so that we can be ready to welcome new patients and their families.

## **Hoist system**

We'd like seven of our new rooms (including one assisted bathroom) to have these hoist systems, fixed to the ceilings. They're practically silent and allow us to lift a patient who can't move themselves, easily and in comfort. The hoist can go through to the ensuite bathroom, or right over to the French Doors.

## **Smart televisions**

We're all increasingly familiar with the new ways we watch our favourite programmes – and many people have access to streaming services. We want patients and families to be able to bring these services into the hospice, which is why we'd like to buy a 'smart' TV for every patient room, plus an extra one for the family lounge area.

## **Cuddle Beds**

These are specialist beds that bring all the clinical excellence of our usual patient beds – but in a double bed size. Many patients we welcome have shared a bed with their loved one for years, often decades. A cuddle bed means they won't have to be separated, after all that time, for their final few days together.

## **Tea sets**

We want families to be able to share time together in their loved one's room and being able to have a simple pot of tea in privacy is something that many people ask for. We know that these tea sets will be much appreciated and used all the time by our families.

## **Over-night single beds**

The new Inpatient Unit will have two relative rooms, meaning loved ones can stay over, especially during the last few days. These over-night beds will provide a comfortable place for family members to stay.



**Garden view to patient room**



**Our clinical team, volunteers and support staff**



*“Please, if you can, help us to buy something that will support excellent care and comfort for local people.”*

*If you would like to support our work scan the QR code or visit our website.”*



**Natalie**  
Deputy Ward Manager

## **Why is it important to support this project?**

Nightingale House Hospice is a charity, devoted to serving the community in North East Wales and the surrounding areas. With your help, we can create a new Inpatient Unit that will offer exceptional, 21st century care to your loved ones for decades to come.

Any support you can give will help us to create a wonderful new home for local hospice care. Please, give what you can. Thank you.

If you would like to know more about the hospice developments, or would like information on any of our services, please visit our website [www.nightingalehouse.co.uk](http://www.nightingalehouse.co.uk) or call us on 01978 314 292 to donate or scan the QR code.



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**nightingalehouse.co.uk**  
**01978 316800**



# NIGHTINGALE HOUSE PHASE 4

## MODERNISATION OF THE IN-PATIENT UNIT

Following the completion of the modernised Wellbeing Centre, Rehabilitation Centre and build of the new patient and visitor car park, the hospice has now turned its focus to the modernisation of the In-patient Unit.

Over the last 25-30 years the hospice movement has steadily evolved from ward style in-patient units (usually based in hospitals) to purpose-built hospices with multi bedded rooms. However, the hospice now needs a more significant change to meet current best practice and the needs of the community.

The project involves a complete transformation of the In-patient Unit and the patients and their families are at the heart of the project. Whilst we are building within the existing footprint, everything but the external walls and roof will change, a major reconfiguration of the ward, including replacing the current conservatory with an additional bedroom. This will create 12 individual patient rooms instead of our existing 10 patient rooms.

The care we provide for future families will be greatly enhanced by the Phase 4 plans. The primary alterations to the In-patient Unit will be:

- Converting the current 10-bedroom layout to a 12-bedroom layout. Improving patients' experience with a range of bedroom configurations to meet individual needs and allow more flexibility for family visits.
- Each patient room will include an ensuite wet room, a fully adjustable hoist and toilet, a bed, a mattress, and air conditioning. The new lifting equipment will make bathing and personal facilities more adaptable and convenient for patients and staff.
- All patient rooms and other areas will be decorated for a mood enhancing environment using colours such as green (nature, healing) and blue (trust, peace).
- Creating a room layout for easily accessible individual patio areas. It is well known that being able to see and experience nature, particularly when a bed can be pushed onto patio areas, at the appropriate time, can improve wellbeing and allow for peaceful reflection on the beauty of nature.
- Closer facility allocation allows staff and volunteers to spend more time with patients while reducing 'travel time' for nurses and healthcare support workers. Remodelling the service rooms, such as having two sluice/laundry rooms to ensure one room per ward wing.
- Establishing two separate nurses' stations, one for each wing, to improve patient safety by allowing staff to observe the patient rooms in their wing, enabling them to respond to patients' needs more quickly.
- Create a kitchen area with dining facilities for patients and their families.



**The total cost of the project will be £2.36m, our biggest investment since the hospice first opened its doors over 27 years ago! We are very grateful to the Foundations and Trusts, businesses and individuals that have already committed funds to Phase 4.**

**The works began in April with the aim to complete before Christmas 2023, so we will be busy raising vital funds throughout this year to enable the In-patient Unit to be transformed.**

“ **Our aim is to improve the patient experience. Facilities need upgrading both for the comfort of the patient and to allow us to care for them in a more up-to-date clinical environment.**

**The plans also include additional relative rooms to allow patients' loved ones to stay with them.** ”



**Laura Hughes**  
Ward Manager



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