### PATIENT FACING

# VOLUNTEERING OPPORTUNITIES

AT NIGHTINGALE HOUSE HOSPICE

Thank you for taking an interest in volunteering for Nightingale House Hospice.

Volunteers are integral to the hospice team and play an important part in service delivery. This information is designed to give you an insight into the diverse volunteering opportunities we have available.



Nightingale House Hospice Hospis Tŷ'r Eos



#### **Inpatient Volunteer**

The duties you will be required to carry out are solely dependent on the needs of our patients. Typically, you may help with making drinks, serving meals, participating in activities such as talking, reading and craft. Other duties will include tidying, cleaning, and restocking the inpatients kitchen area. This role reports into the nurse in charge of the ward who will give guidance and full instructions on each shift.

#### **Patient Driver Volunteer**

As a Patient Driver you will transport patients to and from their homes so they may attend our Wellbeing Centre. Some patients may require a small amount of assistance to help them to the car or hospice ambulance – full training is given for this role.

#### **Patient Drivers Assistant**

You will primarily support the Patient Driver in transporting patients to and from their home to the hospice ensuring their health and wellbeing. Full training will be given for this role.

#### **Craft and Activities Volunteer**

This role is about providing wellbeing activities for all our patients, either working in a group or with an individual. You will need to be aware of a patient's limitations and be able to adapt planned activities accordingly. Some activities would include painting, card making, creating memory books or boxes, flower arranging, playing games, knitting, crocheting, and holding quizzes, this list is not exhaustive.

#### **Complementary Therapist Volunteer**

With support from the clinical teams as a a qualified therapist you will provide much needed therapies to patients, their families and carers to help calm their emotions, relieve anxiety and increase their general sense of health and wellbeing.

#### **Hairdresser or Beauty Therapist Volunteer**

Being pampered can make a meaningful difference to our patients' self-esteem and their confidence levels. If you are an experienced, qualified hairdresser or beauty therapist with a few hours to spare weekly then we would love to hear from you.

All volunteer roles require the highest level of confidentiality. Patients' privacy, dignity and comfort are our top priorities.

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The roles listed are by no means exhaustive and if you have a professional qualification or other skill you feel may be of benefit to the hospice, please don't hesitate to get in touch with Volunteering on 01978 316800 or email volunteering@nightingalehouse.co.uk

In regard to commitment, we generally look for a four hour shift on any given day once a week, but this is flexible and your availability can be discussed at the interview stage.

Other essential recruitment criteria includes:

- All roles being subject to the successful outcome of a Data Barring Services check (DBS)
- Two references being obtained; these can be either professional or character references





"Working in such a friendly, caring environment where the volunteers are treated as valuable members of the hospice team."

- Hospice Volunteer

For more information on other volunteering roles, please contact:



01978 316800 NIGHTINGALEHOUSE.CO.UK