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**PART-TIME RETAIL SUPERVISOR**

**Flagship Store, Wrexham**

**£23,000 pro rata**

**30 Hours a week worked across 4 or 5 days**

**The Role of our Supervisor –**

You will work alongside the store management team to motivate a team of sales assistants and volunteers, encouraging them to bring new ideas and to build their knowledge of Nightingale House Hospice. In return you’ll be rewarded with autonomy in role and a supportive culture that encourages a healthy work life balance.

**As a supervisor you will be involved in all aspects of a customer focussed role such as:**

* Ensuring the highest standard of customer service
* Achieving maximum sales
* Assisting in the stores operating procedures such as sorting donations, stock rotation, merchandising, pricing, and shop-floor replenishment
* Providing support and cover for holidays and sickness as and when required

**What we are looking for:**

* Great customer service is essential
* Previous retail experience is desirable
* The ability to work collaboratively with a team
* Ability to work in a busy working environment

**In return Nightingale House offers:**

* A positive and friendly working environment
* The opportunity to make a real difference.
* Excellent training and development opportunities for those that want them.
* Generous holiday allowance that increases with length of service
* Employee Assistance Programme
* Staff Discount in Caffi Cwtch
* Retail Discount Scheme

We would love to hear from you if you have a positive approach to your work and share our values.

At Nightingale House, we welcome applicants from all backgrounds and value everyone as an individual.

**About us**

Nightingale House Hospice provides specialist palliative care services, completely free-of-charge, to patients and their families across a wide area stretching from Wrexham, Flintshire, and East Denbighshire to Barmouth and the border towns including Oswestry and Whitchurch.

Nightingale House Hospices’ shops are the heart of the charity and our community. Raising vital funds and increasing public awareness of what we do.

**How to apply:**

* Job description can be found here: www.nightingalehouse.co.uk/jobs please upload your CV.
* To discuss the role in more detail please contact: HR@nightingalehouse.co.uk
* All offers of employment will be subject to satisfactory references and appropriate screening checks.

**Closing Date:** **2nd May 2024**

Nightingale House Hospice is committed to providing equal opportunities in employment. Registered Charity No: 1035600