

Christmas Super Draw 2025 Rules

Nightingale House Christmas Draw 2025 is open to all mainland Great Britain residents over the age of 18 (this excludes Northern Ireland, Isle of Man, Channel Islands and British Forces Post Office addresses according to the Gambling Act 2005 regulations)

Purchasing a ticket means you are confirming you are 18 years of age or over. No tickets should be sold to, or purchased on behalf of, a person under the age of 18 years.

A ticket unknowingly sold to, or purchased on behalf of, or for a person under the age of 18 he/she will be exempt from the draw and will forfeit his/her prize and their entry money will be returned to them.

Winners might be asked if they wish to take part in any Nightingale House Hospice PR and promotional activity.

Paid employees of Nightingale House Lottery are not eligible to enter the Christmas Draw 2025.

The raffle tickets are printed by Threapleton Printers and are distributed via Nightingale House Hospice newsletter, with any leftovers brought back to the Hospice to be sold in the hospice and at fundraising events.

Nightingale House Hospice is registered with the Gambling Commission to operate the draw, under Licence Number: Non-Remote (005112-N-304077-015) Ancillary Remote (005112-A-330219-002) Lottery Manager and Promoter: Amanda Kinsey. Registered Charity No. 1035600

The Christmas Draw will be combined with the weekly lottery and will be drawn on Friday 19th December 2025. The draw will be made utilising a Random Number Generator (RNG) that has been tested and approved by an independent, Gambling Commission approved, third party company.

All proceeds from the raffle will be used for the charitable purposes of Nightingale House Hospice.

All Christmas Draw ticket entries must be received by 11.59pm on Sunday 14th December 2025.

Any ticket monies for the Christmas Draw received after 11.59pm on Sunday 14th December 2025 will be treated as a donation.

All online Lottery registrations must be received by 11.59pm on Sunday 14th December 2025.

All paper Lottery registrations must be received by 11.59pm on Sunday 14th December 2025.

No more than 50 tickets can be purchased per person for the Christmas Draw 2025. Nightingale House Hospice takes no responsibility for late postal delivery.

The draw for the Christmas Draw will take place on Friday 19th December 2025. Winners will be notified by telephone; a cheque will be posted to them no later than two weeks after the draw date. All winning numbers will be available on the Nightingale House Hospice website and on social media. There are no alternatives to any prize and no interest is payable.

To request additional tickets up to the maximum of 50 per person please ring 01978 313134.

You can opt out of hearing from us at any time by calling us on 01978 313134 or emailing Lottery@nightingalehouse.co.uk You can update your preference at any time.

Nightingale House Hospice is committed to protecting your privacy and that the data we gather, and hold is managed in accordance with the current data protection legislation. Please see our privacy policy for more information; www.nightingalehouse.co.uk/privacy-policy If you would like further information about raffles and lotteries, please go to www.gamblingcommission.gov.uk

Please see the Nightingale House Lottery LTD full terms and conditions below.

Nightingale House Lottery Terms and Conditions

All profits from the Nightingale House Lottery goes directly to help our patients live their lives to the full: pain controlled, and symptoms managed, with access to a wide range of services and facilities. It is also about enabling them to spend time with their family and friends, living as normal a life for as long as they can, creating smiles and memories and making the most of the time they have in the way they wish.

Nightingale House reserves the right to amend or modify these terms and conditions. Any amendments are subject to days' notice and will be available via our website. There are separate terms and conditions in relation to any other draw and will be available upon the sale of tickets.

Membership, Draw and Prize Fund

New members will be sent a unique randomly selected number. This will be your personal membership number and will remain yours for the duration of the membership.

The regular payment facility is by Direct Debit. Your written authority is required to set up a regular payment using your bank details.

Any person wishing to have more than 5 numbers may only do so with prior consent of Nightingale House Promotions LTD.

We reserve the right to refuse an application for a membership in the lottery without giving a reason. Any such rejection may be reconsidered on submission of a written appeal to the Lottery Manager within 7 days. The decision of the Lottery Manager will be final.

All subscriptions are payable in advance at a cost of £1 per number per week. The draw will normally take place on a Friday morning. Monthly subscriptions paid via standing order or direct debit of £4.34 include 34p to accumulate and fund a 13th week, which occurs every three months. Any members that have not subscribed the full entry fee for that week are NOT entered in the draw, however their membership is NOT automatically cancelled.

Membership cancellation can be carried out at any time. If you pay by a regular standing order then you must notify your bank to cancel your standing order. Where members cancel in credit, funds will be held by Nightingale Promotions Ltd and will be utilised to fund entry into future draws (for the member, their executors or their personal representatives) until the balance falls below £1.00. Any balance below £1.00 will become the property of Nightingale House Promotions Ltd.

Please note that Nightingale House Lottery office employees are not eligible to participate in the Lottery.

Prize winners are notified by post within 1 week of the draw taking place. This will include the relevant cheque. Weekly winning numbers are published within Nightingale House, on Facebook and on our website www.nightingalehouse.co.uk. Should any cheque remain uncashed after 6 months then it will be cancelled and the funds used for the benefit of Nightingale House Hospice. Every effort will be made to contact you within the 6 months.

Nightingale House Lottery reserves the right to reclaim prizes issued in error.

It is the responsibility of the player to advise us of any change of address or any other membership details deemed necessary.

Responsible Gambling

The Gambling Act 2005 confirms that Nightingale House now has a statutory duty to verify that members and potential members are over the age of 18, the minimum age allowed for anyone to play Nightingale House Lottery. It is an offence for anyone under the age of 18 to participate in a lottery. The Lottery is only open to UK residents.

An instruction to be self-excluded, as defined in the Gambling Act 2005, from the Nightingale House Lottery may be submitted in writing, emailed, faxed, or telephoned through to the Lottery office. Customers wishing to use this facility will not be able to re-join the Lottery for a minimum of 6 months from the date of exclusion.

Nightingale House is a member of the Hospice Lotteries Association, which on behalf of its members makes a financial contribution towards Responsible Gambling Trust (RGT). Organisations that can help with gambling issues are:

www.hospicelotteries.org.uk

www.responsiblegamblingtrust.org.uk

www.gamecare.org.uk

www.gambleaware.co.uk

Complaints Procedure

Any complaints or disputes about Nightingale House Promotions Ltd should be addressed to the Lottery Manager and dealt with in accordance with our policy. If a complaint remains unresolved then a member may contact the Independent Betting Adjudication Service (IBAS).

Insolvency

Members advance payments are held in an account by Nightingale House Hospice Limited. Such payments are NOT protected if Nightingale House Hospice Lottery Ltd becomes insolvent. In the event of such insolvency, players are NOT guaranteed to receive the return of any advanced payments made.

Data Protection

We promise to comply with all Data Protection Act requirements to protect your personal data, as well as storing securely, bank details for those members who pay regularly by standing order or direct debit. Please see our privacy policy for more information:

www.nightingalehouse.co.uk/privacy-policy

We may from time to time, carry out courtesy calls to our lottery members; these calls will be from a member of the lottery team or on occasion, made by a third-party company.

We would also like to keep in touch with you by email about our work, future super draws and how your support helps Nightingale House Hospice. Using electronic communications helps us to reduce our costs however, we need your permission to do this.

By ticking the Terms and Conditions box, you agree to receiving emails from Nightingale House Lottery.

If you would prefer not to receive such calls or emails, please let us know by calling or emailing us on the details below.

You can update your preferences at anytime.

Registered Office

Chester Road

Wrexham

LL11 2SJ

01978 313134 lottery@nightingalehouse.co.uk

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