

eCommerce Volunteer

As part of this role, you will be:

- Identifying collectable or on-trend items
- Researching the value of potential items
- Creating listings i.e., taking photographs and writing descriptions
- Helping to package the sold items ready for posting
- Providing a courteous and helpful service to our online customers
- Receiving items and storing in corresponding place
- Keeping record of where items come from

What we expect from you:

- To be friendly and be able to work as a team
- To be reliable and have good organisational skills
- To have good communication and interpersonal skills
- To have respect for Nightingale House Hospices policies
- To be respectful of others regardless of their background
- To have basic computer literacy skills (if you are wishing to work on listings)
- To treat with confidentiality any information which is personal, private, or sensitive

What can you get in return?

- Experience and developing skills in online retail and customer service to enhance your CV
- Reward and fulfilment from raising money for the Nightingale House Hospice (all services we provide to our patients and their families are free of charge)
- Reimbursement of travel expenses (Capped)
- The opportunity to find out more about sustainable and circular fashion
- The opportunity to learn about sustainable fashion and charity retail
- The opportunity to make a difference in your local community
- Last but not least- the opportunity to make new friends!